

**AZ BOARD OF APPRAISAL
Complaint Statistics**

Year	Received	Action Taken	Dismissed	Total Closed	% Dismissed
1991	13		1	1	100%
1992	107	19	42	61	69%
1993	118	7	81	88	92%
1994	134	39	77	116	66%
1995	79	32	57	89	64%
1996	113	31	33	64	52%
1997	107	61	84	145	58%
1998	122	20	83	103	81%
1999	140	42	80	122	66%
2000	176	65	68	133	51%
2001	185	117	52	169	31%
2002	225	137	67	204	33%
2003	308	137	135	272	50%
2004	197	109	152	261	58%
2005	161	119	89	208	43%
2006	210	145	81	226	36%
2007	233	85	93	178	52%
2008	225	110	96	206	47%
2009	279	119	59	178	33%
2010	163	140	79	219	36%
2011	191	162	58	220	26%
2012	157	148	115	263	44%
2013	141	76	97	183	53%
2014	116	69	63	132	48%
2015	84	51	45	96	47%
2016	105	36	51	87	59%
2017	85	55	36	91	40%
TOTALS	4174	2132	1974	4115	AVG 48%